STEPNELL

COMPLETE CONSTRUCTION PARTNER

Stepnell is seeking a skilled and motivated Infrastructure Analyst to join our growing IT team. This role is critical in maintaining the stability, security, and performance of our core infrastructure, including virtual servers, Cisco network, and Active Directory. If you thrive in a fast-paced environment and enjoy tackling technical challenges, we encourage you to apply!

About Stepnell:

We are a family-run business with a history of more than 155 years, we are stable and reliable, making long-term decisions in the best interest of our people and customers.

Our unique and growing capabilities span construction, property development, energy, joinery, and concrete repairs, enabling us to meet the diverse needs of our customers. With six regional offices in Nottingham, Rugby, Wantage, Bristol, Southampton, and Poole, across 3 business units, our geographical reach allows us to maintain high levels of repeat business, currently representing 75% of our turnover.

Our team of experts rises to every challenge, we are proactive problem solvers, and collaborate every step of the way, ensuring our customers have a smooth experience.

About the Team:

The Stepnell IT team is a board chorus of committed, hard working and passionate IT professionals. We strive to be a leading IT department within the construction industry. We are very social, there is a great culture of helping each other be successful and in turn helping the business become ever more successful.

About the Role:

The Infrastructure Analyst will be responsible for the day-to-day management and support of our key infrastructure components. This includes:

- **Virtual Server Administration:** Managing and maintaining our virtual server environment, monitoring, and troubleshooting.
- **Cisco Network Administration:** Supporting and maintaining our Cisco network infrastructure, including routers, switches, firewalls, and VPNs. Responsibilities include configuration, monitoring, troubleshooting, and security management.
- **Active Directory Administration:** Managing and maintaining our Active Directory environment, including user accounts, group policies, security permissions, and domain controllers.
- **Change Management:** Participating in the change management process, ensuring that changes are implemented smoothly and with minimal disruption.
- **Documentation:** Maintaining accurate and up-to-date documentation of our infrastructure environment.
- **Collaboration:** Working closely with other IT team members and business stakeholders to understand their needs and provide effective solutions.
- **On-call Support - Occasionally:** Participating in an on-call rotation to provide after-hours support for critical infrastructure issues.

Required Skills and Experience:

- Proven experience in managing virtual server environments (e.g, Nutanix Hyper-V).
- Hands-on experience with Cisco Meraki network devices (routers, switches, firewalls).
- Strong skills in Active Directory administration
- Experience with network monitoring tools.
- Excellent troubleshooting and problem-solving skills.
- Strong communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Experience with scripting (e.g., PowerShell) is a plus.
- Relevant certifications (e.g., CCNA, MCSE) are a plus.

Benefits:

At our core, we are committed to inspiring, nurturing, and investing in our people, ensuring that their careers are both fulfilling and rewarding. As proud holders of Investors in People Gold accreditation, we recognise that our employees are the driving force behind our success. We value everyone's contribution and curiosity rules within our teamship philosophy. We aim to empower our people to make a difference and drive positive change across our business and services.

To show our appreciation, we offer generous and competitive benefits including, an enhanced pension scheme with a Stepnell contribution of 7% to help secure your financial future, annual leave that increases with service and the flexibility to purchase more, marketleading employee referral scheme, and for eligible roles comprehensive health coverage, adjustable start and finish times and a car allowance or company car.
Join us in a collaborative and inclusive environment where your well-being is our priority, and your contributions are truly valued.